

# Service summary

## Hartlepool Carers

Hartlepool Carers exists to improve the quality of lives of Carers throughout Hartlepool and the surrounding villages. We do this by providing advice, information and support services. Carers can be of any age and come from any social, ethnic or cultural background and will be treated with respect and dignity at all times.

A carer spends a significant proportion of their life providing unpaid support to family, friends or neighbours. This could be caring for a relative, partner or friend who is ill, frail, disabled or has mental health or substance misuse problems.

A young carer is someone under 18 who helps look after someone in their family, or a friend, who is ill, disabled or misuses drugs or alcohol.

Hartlepool Carers can offer support and information on issues connected with your caring role:

- Emotional support, one to one with a support worker or counsellor
- Information and guidance on local helping agencies in the Third Sector, Health and Social Care Services
- Group social and peer support activities
- Advocacy service

To register with us go to <https://www.hartlepoolcarers.org.uk/register/>

## Accessibility

### Physical Environment Accessibility

#### Are your premises accessible?

Partially

### Other Accessibility

#### Could you provide a BSL interpreter?

No

#### Do you cater for religious/cultural needs?

No

#### Is a referral required to access your service?

Yes

#### Please give further details

Carers can contact Hartlepool Carers directly on 01429 283095. Professionals and carers can refer using the referral on Hartlepool Carers Website: <http://www.hartlepoolcarers.org.uk>



Charity Number: 1132951

Company Registration Number: 7025891

## Address

19A Lowthian Road  
Hartlepool  
TS24 8BH

## Opening times

Monday to Thursday 9.00 am - 5.00pm  
Friday 9.00am - 3.00pm

## Plan your journey

Get here with [Traveline Google Maps](#)

## Similar services

[Carers Trust](#)  
[Carers UK](#)  
[Community Pastimes Hartlepool](#)  
[Headway Hartlepool](#)  
[Community Volunteering in Hartlepool](#)