The CiL opened in 2017 and was developed following several years of public consultation with local people and is operated by Hartlepool Borough Council and hosts a number of disability related organisations each providing their unique range of services.

The centre is home to various voluntary and community sector organisations offering advice, information, advocacy and practical help for those living with a disability.

One of the Facilities also provided at the CiL is The ‘Independent Living Suite’ which gives
visitors the opportunity to try out a range of daily living equipment - such as bath lifts and hoists - with an Occupational Therapy ‘trusted assessor’ on-hand to offer professional help and advice.

In addition to the services and organisations based at the CiL, we also have a modern and equipped Training/IT Suite, a Meeting room and Events Hall which are all available to hire, perfect for Business and Social events with catering provided by our ‘Bistro' serving hot and cold snacks and refreshments.

» Categories

**Types of Service Provided**
- Looking After Someone (Carers)
- Getting Out And About (Socialising)

**Client Groups Served**
- Learning Disability
- Physical Disability
- Sensory Loss

**Age Ranges Served**
- 18-24
- 25-49
- 50-64
- 65+

» Service Details

**Is there a cost for this service?**
Yes

**Costs**
Contribution applicable for accessing day services and various fees apply for the Hire of Rooms and office space

**Opening Times**
Monday-Friday 9.00am-5.00pm with some services operating outside of these times for example Home Care

**Accessibility**

» Physical Environment Accessibility

**Are your premises accessible?**
Yes

**Further details about your premises’ accessibility**
The Building has been designed with people who have disabilities or additional needs and incorporate:

- Specialist lighting,
- Hearing loop
- Accessible Kitchen, electronic height adjustable work tops.
- Large projector screen, separate access available (if needed) to main entrance
- Ground floor access to events Hall
- Wide corridors
• Lift access to 1st and 2nd floors
• Accessible changing facilities
• A range of seating to cater for babies, children and adults.

**Is there accessible parking on site?**
Free parking available on site with an overflow car park available on the site of the Former Havelock Day centre

**Do you have accessible/disabled toilets?**
Accessible toilets are available on the Ground, First and second floor of the Building. In addition we are pleased to be able to provide a Changing Places facility which are designed to help people with disabilities the opportunity to spend greater time accessing their community without the need to return home.
Extra features help to keep the person and their Carers safe. These features include, larger than standard accessible room which are designed for adults and children with complex needs, a height adjustable, shower and changing bench.

» Other Accessibility

**Could you provide a BSL interpreter?**
No

**You cater for religious/cultural needs?**
Yes

**Please give further details**
The service has limited ability but would do all it could to accommodate individual and organisation preferences

**Is a referral required to access your service?**
Yes

**Please give further details**
Some services can be accessed via self referral other services provided are dependent on an 'assessment of needs' carried for example by a social Worker