# Service summary

# **Epilepsy Outlook**

Epilepsy Outlook provides free confidential practical support, advice and information to people with epilepsy, to help them face lifestyle changes for them and their loved ones.

Advice is available, ranging from such things as how to record seizures to coping mechanisms and benefits advice. We have a drop in service for people with uncontrolled Epilepsy on a Monday from 12.00 - 4.00pm.

We offer Epilepsy Awareness Training for community groups, health and care professionals and local businesses.

Our clients can then be directed to relevant organisations if required - and can be supported at such appointments.

It's all available after one informal one to one chat.

We offer free and confidential support, advice and information to those with epilepsy their families and carers - raising awareness and management of the

## Client Groups Served

Adult Working Age Older Person

#### Costs

• Advice and support - Free Epilepsy Awareness Training - Free Supported Volunteer placements - Free

Drop in - Free

## Accessibility

#### **Physical Environment Accessibility**

Are your premises accessible?

Yes

Further details about your premises' accessibility

Wheelchair accessible. Handrail on staircase to first floor -stairlift fitted.

Is there accessible parking on site?

Parking to front and rear of our Advice Centre and Head Office

Do you have accessible/disabled toilets?

Disabled toilet available on ground floor

#### Other Accessibility

Could you provide a BSL interpreter?

No

Do you cater for religious/cultural needs?

No

Is a referral required to access your service?

No



# EPILEPSY OUTLOOK

Advising, Informing, Supporting and Understanding since 1987

Registered Charity Number 701140

☐ 01429 297007 ☐ info@epilepsyoutlook.org.uk Visit service website

#### Address

199 York Road Hartlepool TS26 9EE

#### Opening times

Advice Centre - Monday to Friday - 10am - 4pm Appointment Only Drop in Group - Monday's (Except Bank Holiday's) - - 12pm - 4pm Card Making Group - Tuesday's - 1:00pm - 3:30pm Craft, Tea and Biscuits Group - Wednesday's - 9:30am - 2pm

Arts Class - Friday's - 9:30am - 2pm

# Plan your journey

Get here with Traveline Google Maps

### Similar services

Young Epilepsy Disability North Asbestos Support and Campaign Group Child Bereavement UK Working Families