

# Service summary

## Penderels Trust

Penderels Trust is working in partnership with Hartlepool Council to support adults and children who receive a direct payment to get the most out of their care money and to achieve their goals.

Our support includes:

- Support when recruiting a personal assistant
- Guidance on all aspects of becoming a good employer including legal obligations and responsibilities
- Support when choosing and using a care agency
- Help with money management and keeping accurate records
- Payroll services
- Managed accounts

Please contact our team at Hartlepool office for more information.

## Client Groups Served

Adult Working Age Older Person

## Costs

- We have a menu of services in which we operate from in terms of costs available upon request.

## Accessibility

### Physical Environment Accessibility

#### Are your premises accessible?

Yes

#### Further details about your premises' accessibility

We have new offices premises located on the ground floor that has a built in ramp straight into our reception area. We also have DDA compliant toilet facilities.

#### Is there accessible parking on site?

Parking is free and accessible

#### Do you have accessible/disabled toilets?

Yes we have a DDA compliant toilet.

### Other Accessibility

#### Do you cater for religious/cultural needs?

Yes

#### Please give further details

We support several clients in Hartlepool with different religious/cultural beliefs helping them to understand information. If a client needed help with interpretation we source on behalf of the client.

#### Is a referral required to access your service?

Yes

#### Please give further details

A referral form is normally completed by a client's social worker and sent via email, hand delivered or via post. Once received we would arrange an appointment (joint visit with the social worker if required) to visit the client. We would also accept private funders who would just need to contact our office to arrange support.



[01429 226634](tel:01429226634) [hartlepool@penderelstrust.org.uk](mailto:hartlepool@penderelstrust.org.uk)  
Visit service website

### Address

Penderels Trust  
81 Stranton  
Hartlepool  
TS24 7QT

### Opening times

Mon - Fri 9am - 5pm. Closed on bank holidays.

## Plan your journey

Get here with Traveline Google Maps

## Similar services

Anna Court

Rose House Hartlepool