

# Service summary

## Burbank Court

Burbank Court sheltered accommodation is for customers over 60 years or with medial need for sheltered accommodation.

Sheltered housing focuses on freedom and flexibility, offering a home of your own and support facilities if and when you need them.

On-site support officers are available to assist with housing management, co-ordinating repairs, allocating apartments, responding to general queries and maintaining the health and safety of the building.

There are 48 units in total, 37 one bed roomed flats, 9 two bed roomed flats, 1 bed bungalow and 1 three bed roomed house. The scheme consists of several blocks of which most are served by a lift to the upper floors. Communal building situated in the middle of the scheme.

If you want to stay independent, self-contained apartments of one or two bedrooms with lounge, kitchen, bedroom and private bathroom are available. We try to create a sociable and friendly community.

## Service provider

Thirteen Group

## Client Groups Served

Older Person

## Costs

- Rent and service charges can be discussed on an individual basis.

## Accessibility

### Physical Environment Accessibility

#### Are your premises accessible?

Yes

#### Further details about your premises' accessibility

We can provide support, advice and access to adaptations for each tenants individual needs. Communal areas are also accessible for our Tenants diverse needs.

#### Is there accessible parking on site?

Burbank Court provides parking for our tenants and visitors.

### Other Accessibility

#### Could you provide a BSL interpreter?

Yes

#### Please enter any further notes about your ability to offer a BSL interpreter

There are staff within the organisation who can sign and also interpret and all information is provided in many languages Braille and also audio.

#### Do you cater for religious/cultural needs?

Yes

#### Please give further details

We have and can refer into services when requested by our residents to arrange for them at their request to access holy communion in their own homes.

#### Is a referral required to access your service?

No

# thirteen

## Managing and building homes

☎ 0300 1111 000 ✉ [customerservices@thirteengroup.co.uk](mailto:customerservices@thirteengroup.co.uk)

Visit service website

## Address

Burbank Court  
Burbank Street  
Hartlepool

TS24 7JB

## Opening times

Burbank Court is not open to the general public. If you would like a tour or to view this scheme please contact Thirteen group on the number provided.

## Plan your journey

Get here with [Traveline Google Maps](#)

## Similar services

Ardrossan Court  
Bramley Court  
Newholme Court  
Priory Court  
Richard Court