Service summary

Newholme Court

Newholme Court is sheltered accommodation for customers with an identified medical/mental health need.
There are 71 one and two bedroom studios and apartments with a Support Officer available every day who can offer advice and support.

If you want to stay independent there are a number of self-contained apartments of one or two bedrooms with lounge, kitchen, bedroom and private bathroom.
Sheltered housing focuses on freedom and flexibility, offering a home of your own and support facilities if and when you need them.

On-site support officers are available to assist with housing management, co-ordinating repairs, allocating apartments, responding to general queries and maintaining the health and safety of the building.
We try to create a sociable and friendly community.

Service provider

Thirteen Group

Client Groups Served

Older Person Parent / Carer

Costs

- Rent and service charges can be discussed on an individual basis.

Accessibility

Physical Environment Accessibility

Are your premises accessible?

Yes

Further details about your premises' accessibility

The community centre is wheelchair accessible.

Is there accessible parking on site?

Car parking is available at the community centre and also around the scheme

Do you have accessible/disabled toilets?

There are toilet facilities within the community centre

Other Accessibility

Could you provide a BSL interpreter?

Yes

Please enter any further notes about your ability to offer a BSL interpreter

There are staff within the organisation who can sign and also interpret and all information is provided in many languages Braille and also audio.

Is a referral required to access your service?

Yes

Please give further details

Compass application form. Social Services and also the Independent living team can refer in. Vacancies are advertised via Compass and applicants are encouraged to bid for properties they are interested in. Residents with an additional disability priority can be supported in their bidding, via the Independent Living Team, Thirteen Group.

thirteen

Managing and building homes

0300 1111 000 customerservices@thirteengroup.co.uk
Visit service website

Address

Newholme Court
Newholme Court
Hartlepool
TS25 1UW

Opening times

If you would like to visit this site, please use the contact number provided above to arrange an appointment.

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