

# Service summary

## Richard Court

Richard Court is an Extra Care scheme for customers over the aged 55+ with an identified care/support need. The scheme itself is on Lister Street which is in the centre of town, with excellent access to all facilities. This is supported accommodation providing housing for residents with more complex needs, so they may live independently with the correct support to aid independent living.

There are 49 units within the complex, of which 22 are one and two bed roomed apartments, 25 bungalows and 2 three bed houses. One of which is full wheelchair adapted.

There is a scheme manager on site who can offer advice and support. In addition there is care provided onsite 24 hours a day, 365 days a week. We try to create a social able and friendly community.

## Service provider

Thirteen Group

## Costs

- Rent and service charges can be discussed on an individual basis.

## Accessibility

### Physical Environment Accessibility

#### Are your premises accessible?

Yes

#### Further details about your premises' accessibility

The building is wheelchair accessible, hearing induction loop within the building, the building has a fob access and door entry with camera protection to cover for secure doors. We can provide support, advice and access to adaptations for each tenants individual needs. Communal areas are also accessible for our tenants diverse needs.

#### Is there accessible parking on site?

There are ample parking places for residents, family and staff

#### Do you have accessible/disabled toilets?

Toilet facilities on the ground floor available

### Other Accessibility

#### Could you provide a BSL interpreter?

Yes

#### Please enter any further notes about your ability to offer a BSL interpreter

There are staff within the organisation who can sign and also interpret and all information is provided in many languages Braille and also audio.

#### Do you cater for religious/cultural needs?

Yes

#### Please give further details

We have and can refer into services when requested by our residents to arrange for them at their request to access holy communion in their own homes.

#### Is a referral required to access your service?

Yes

#### Please give further details

Compass application form and a referral via Social Services SDAQ and support plan to access. All referrals are via Hartlepool Borough Council's Social Services Department and as vacancies arise they are assessed on the needs of both the applicant and the care/support needs within the scheme.

**thirteen**  
**Managing and building homes**

☎0300 1111 000 ☎customerservices@thirteengroup.co.uk  
Visit service website

## Address

Richard Court  
Lister Street  
Hartlepool  
TS26 9LL

## Opening times

Richard Court is not open to the general public but if you would like a tour or to view this scheme please contact the Thirteen group on the number provided.

## Plan your journey

Get here with Traveline Google Maps

## Similar services

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Burbank Court  
Newholme Court  
Ardrossan Court  
Priory Court