

Service summary

Victim Care and Advice Service

If you have been a victim of crime, the Victim Care and Advice Service is available to you if you feel you would benefit from some additional support. The service is free, independent and confidential.

The service responds to individual needs and is available when the time is right. For most people this will be in the immediate aftermath of a crime being committed, but for some the full impact may not be evident until later.

Equally, family and friends play a vital role in addressing the emotional and practical impact and they too are welcome to contact the Victim Care and Advice Service if they need advice or additional assistance.

In some circumstances, victims prefer not to report a crime to the Police. This is a personal decision but it does not exclude you from accessing the support of Victim Care and Advice Service.

Service provider

Victim Care and Advice Service

Client Groups Served

Adult Working Age Older Person

Costs

- Nil

Accessibility

Physical Environment Accessibility

Are your premises accessible?

Yes

Further details about your premises' accessibility

Accessible parking to the front of the building, accessible electric doors, accessible toilet to the ground floor and wheelchair accessible lift

Is there accessible parking on site?

Yes

Do you have accessible/disabled toilets?

Yes, disabled toilet to to ground floor of the building

Other Accessibility

Could you provide a BSL interpreter?

Yes

Please enter any further notes about your ability to offer a BSL interpreter

As required by clients

Do you cater for religious/cultural needs?

Yes

Please give further details

As required by clients

Is a referral required to access your service?

Yes

Please give further details

We accept self referrals/professional referrals via our website www.vcas.uk where there are referral forms for both self and professional services. Referral can be taken over the telephone on 0303 040 1099, we aim to respond within 48hrs not including weekends



[Visit service website](#)

Address

Corvette House
Facoln Court
Stockton on Tees
Cleveland TS18 3TX

Opening times

Monday to Friday 9:00am - 5:00pm

Plan your journey

Get here with [Traveline Google Maps](#)

Similar services

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[Macmillan Home Energy Service - Home Energy Advice for People Affected by Cancer](#)
[Nightstop](#)
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[Community Hub Central](#)