

# Service summary

## Community Hub South

Community Hub South is a key community building that brings together a whole range of services from different organisations under one roof.

Enjoy access to a busy calendar of events, skills workshops, social groups, health and advice services and much more. Dedicated Community Hub staff will be on hand to help and answer any questions you may have during your time visiting us.

### Services

- Gain access to a wide range of library resources, provided in a range of formats including books, spoken word and large print.
- Hub staff are on hand to assist with a wide range of enquiries and signpost people to appropriate guidance organisations. Debt management, form-filling, benefit and general advice can be accessed at a number of drop-in sessions and appointments.
- Community Hub South has public access computers, with staff available to provide basic IT support during library opening hours.
- The Hub provides a wide range of activities throughout the year for members of the local community to enjoy, include reading groups, arts and craft clubs, yoga and much more.
- The Hub library has a dedicated area for children with lots of colourful books for curious minds. Look out for regular events and activities for children and parents.
- Community First Credit Union has a branch office at Community Hub South. Open Monday-Friday 11am-3pm, the credit union can be contacted via 0303 0300 010. For more information visit [www.communityfirstcu.co.uk](http://www.communityfirstcu.co.uk)

### Facilities

- Free Wi-Fi throughout the building.
- Access to the 'First Click' in-house 4 week training programme, aimed at those who need assistance to use computers.
- A range of rooms, spaces and equipment available for hire.
- Refreshments are available to purchase in the library.
- Car parking available

## Service provider

Hartlepool Borough Council

## Client Groups Served

Adult Working Age Older Person

### Warm Hubs

This organisation is a Warm Hub. It has consented to the warm hub promise.

### Warm Hub Opening Times

- Mon - Thurs 10am - 4pm, Sat 10am - 12pm

### Free facilities, amenities and activities provided at the Warm Hub

Accessible entrance Wi-Fi Devices to use Use of computers Books to read Books to borrow Toilets Disabled toilet Baby changing facilities Activities Car parking

### Facilities, amenities and activities that are subject to membership or booking at the Warm Hub

- Book borrowing and access to People's Network devices require users to sign up as a library member (free of charge)

### Warm Hub specific facilities, amenities and activities that are subject to charge

- Community Cafe each Thursday 12pm- 2 courses for £1.

### Advice, information or guidance provided at the Warm Hub

- We offer a range of advice services. Please visit our weekly activity/programme list on the Hartlepool Now homepage.

## Accessibility

### Physical Environment Accessibility

#### Are your premises accessible?

Yes

#### Further details about your premises' accessibility

<https://www.accessible.co.uk/hartlepool-borough-council/access-guides/owton-manor-community-library>

#### Is there accessible parking on site?

Yes

### Other Accessibility

#### Could you provide a BSL interpreter?

Yes

#### Do you cater for religious/cultural needs?

Yes

#### Is a referral required to access your service?

No



☎ 01429 272631 ☉ [Community.Hubs@hartlepool.gov.uk](mailto:Community.Hubs@hartlepool.gov.uk)  
Visit service website

## Address

Wynyard Road  
Hartlepool  
TS25 3LQ

## Opening times

Monday - 10am - 4pm

Tuesday - 10am - 4pm

Wednesday - 10am - 4pm

Thursday - 10am - 4pm

Friday - 10am - 4pm

Saturday - 10am - 12noon

## Plan your journey

Get here with [Traveline Google Maps](#)

## Similar services

Community Hub Central  
The Bread and Butter Thing - Community Hub South  
Jobs & Skills @ Hub  
Seaton Carew Community Hub  
Volunteer Hartlepool