

# Service summary

## Community Hub Central

The Community Hub Central is a key community building that brings a range of services for local people under one roof.

Enjoy access to a busy calendar of events, skills workshops, social groups, health and advice services and much more. Community Hub staff will be on hand to help and answer any questions you may have during your time here.

### Services

- Dedicated areas for children and young people, with lots of colourful books for curious minds. Look out for regular events and activities for children and parents.
- Gain access to a wide range of library resources, provided in a range of formats including books, spoken word, large print, images, maps and microfilm. Visitors can also access local and family history resources.
- Hub staff are on hand to assist with a wide range of enquiries and signpost people to appropriate advice and guidance organisations, debt management, form-filling, benefit and general advice can be accessed at a number of drop-in sessions and appointments.
- Community Hub Central has over 30 public access computers throughout the building, with the main PC suite located on the first floor.
- The Hub provides a wide range of activities throughout the year for members of the local community to enjoy. These include regular creative and recreational groups and specialist events to support national initiatives such as World Book Day.

### Facilities

- Free Wi-Fi throughout the building.
- 1:1 sessions to help people use tablets and portable devices.
- Exhibition space for local artists or organisations.
- Study facilities.
- A range of rooms and spaces available for hire as well as informal public space around the building.
- Refreshments available to purchase.

## Service provider

Hartlepool Borough Council

### Warm Hubs

This organisation is a Warm Hub. It has consented to the warm hub promise.

### Warm Hub Opening Times

- Monday - Friday 10am - 4pm

### Free facilities, amenities and activities provided at the Warm Hub

[Accessible entrance](#) [Wi-Fi](#) [Devices to use](#) [Use of computers](#) [Books to read](#) [Books to borrow](#) [Toilets](#) [Disabled toilet](#) [Baby changing facilities](#) [Activities](#)

### Facilities, amenities and activities that are subject to membership or booking at the Warm Hub

- Book borrowing and use of People's network computers require customers to sign up as a library member (free of charge).

Some activities may be subject to booking.

### Warm Hub specific facilities, amenities and activities that are subject to charge

- Cafe available for chargeable snacks and filter coffee.

### Advice, information or guidance provided at the Warm Hub

- We provide a range of advice services. Please visit our weekly activities/events page on the Hartlepool Now homepage.

## Accessibility

### Physical Environment Accessibility

#### Are your premises accessible?

Yes

### Other Accessibility

#### Could you provide a BSL interpreter?

Yes

#### Do you cater for religious/cultural needs?

Yes

#### Is a referral required to access your service?

No



☎ 01429 272905 ☎ [Community.hubs@hartlepool.gov.uk](mailto:Community.hubs@hartlepool.gov.uk)  
Visit service website

## Address

124 York Road  
Hartlepool  
TS26 9DE

## Opening times

Monday - Friday 10am - 4pm

## Plan your journey

Get here with [Traveline Google Maps](#)

## Similar services

- Community Hub South
- Seaton Carew Community Hub
- Volunteer Hartlepool
- The Bread and Butter Thing - Community Hub Central
- Jobs & Skills @ Hub